

GDPR Compliance Statement

Xccelerance Technologies is committed to complying with the General Data Protection Regulation (GDPR), which came into effect on May 25, 2018. The GDPR strengthens data protection for individuals within the European Union (EU) and the European Economic Area (EEA) and regulates the export of personal data outside the EU and EEA. This document outlines our approach to GDPR compliance and how we handle personal data.

1. Our Commitment to GDPR

We understand the importance of data privacy and have taken steps to ensure that our practices and procedures comply with the GDPR. This includes:

- **Data Minimization:** We only collect personal data that is necessary for the specific purposes outlined in our Privacy Policy.
- **Transparency:** We are transparent about how we collect, use, and share personal data, as described in our Privacy Policy.
- **Data Security:** We implement appropriate technical and organizational measures to protect personal data from unauthorized access, loss, misuse, or alteration.
- **Data Subject Rights:** We respect the rights of data subjects under the GDPR, including the right to access, rectify, erase, restrict processing, data portability, and object to processing.
- **Lawful Basis for Processing:** We ensure that we have a lawful basis for processing personal data, such as consent, contract performance, legal obligation, or legitimate interests.
- **Accountability:** We are accountable for our data processing activities and have implemented processes to demonstrate compliance.

2. Data We Collect and How We Use It

Please refer to our Privacy Policy (refer *Privacy Policy* on our website [xccelerance.com](https://www.xccelerance.com)) for detailed information about the types of personal data we collect, the purposes for which we collect it, and how we use it. This includes information provided voluntarily by you (e.g., through contact forms) and information collected automatically (e.g., through cookies).

3. Data Subject Rights

Under the GDPR, you have the following rights regarding your personal data:

- **Right of Access:** You have the right to request access to the personal data we hold about you and to receive a copy of that data.
- **Right to Rectification:** You have the right to request that we correct any inaccurate or incomplete personal data we hold about you.
- **Right to Erasure ("Right to be Forgotten"):** You have the right to request that we erase your personal data in certain circumstances, such as when the data is no longer necessary for the purposes for which it was collected or when you withdraw your consent.
- **Right to Restrict Processing:** You have the right to request that we restrict the processing of your personal data in certain circumstances, such as when you contest the accuracy of the data or when the processing is unlawful.
- **Right to Data Portability:** You have the right to receive your personal data in a structured, commonly used, and machine-readable format and to transmit that data to another controller.
- **Right to Object:** You have the right to object to the processing of your personal data in certain circumstances, such as when we process your data based on legitimate interests.
- **Rights related to automated decision making including profiling:** You have the right to object profiling.

4. Exercising Your Rights (GDPR Request Process)

To exercise any of your GDPR rights, please submit a request to us via email at gdpr@xcclerance.com. Our manual process for handling GDPR requests is as follows:

1. **Request Submission:** Send an email to gdpr@xcclerance.com with the subject line "GDPR Data Subject Request." In your email, clearly state:
 - Your full name.
 - The email address associated with your interaction with Xccelerance Technologies (if different from the sending email).
 - The specific right(s) you are exercising (e.g., access, rectification, erasure, etc.).
 - A detailed description of your request. For example, if requesting access, specify what information you are seeking. If requesting erasure, explain why.
 - Any supporting documentation that may help us verify your identity and locate your data.
2. **Verification:** Upon receiving your request, we will take steps to verify your identity to protect your data. This may involve requesting additional information from you. We will only use this information for verification purposes.
3. **Acknowledgement:** We will acknowledge receipt of your request within 72 hours.
4. **Processing:** We will process your request within one month of receiving it (and verifying your identity). If the request is complex or we receive a large number of requests, we may extend this period by up to two additional months. We will inform you of any such extension and the reasons for the delay.

5. **Response:** We will provide you with a response to your request, either fulfilling the request or explaining why we cannot fulfill it (e.g., if an exemption applies). We will provide the information in a commonly used electronic format, unless you request otherwise.
6. **Record Keeping:** We will keep a record of your request and our response to it, as required by the GDPR.

5. Data Transfers

If we transfer personal data outside the EU/EEA, we will ensure that appropriate safeguards are in place to protect the data, such as standard contractual clauses approved by the European Commission or other legally recognized mechanisms.

6. Data Security

We implement appropriate technical and organizational measures to protect personal data, as detailed in our Privacy Policy.

7. Data Protection Officer (DPO)

We do not have dedicated DPO as of now. all GDPR related request to be sent to gdpr@xcclerance.com.

8. Updates to this Statement

We may update this GDPR Compliance Statement from time to time. We will post any changes on this page and update the "Last Updated" date at the top.

9. Contact Us

If you have any questions about this GDPR Compliance Statement or our data protection practices, please contact us at gdpr@xcclerance.com.